

Tales From the (En)Crypt: Protecting Your Practice from Cyber Threats

OCTOBER 4, 2024





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Which one of the following is NOT a prevalent cyber crime group?

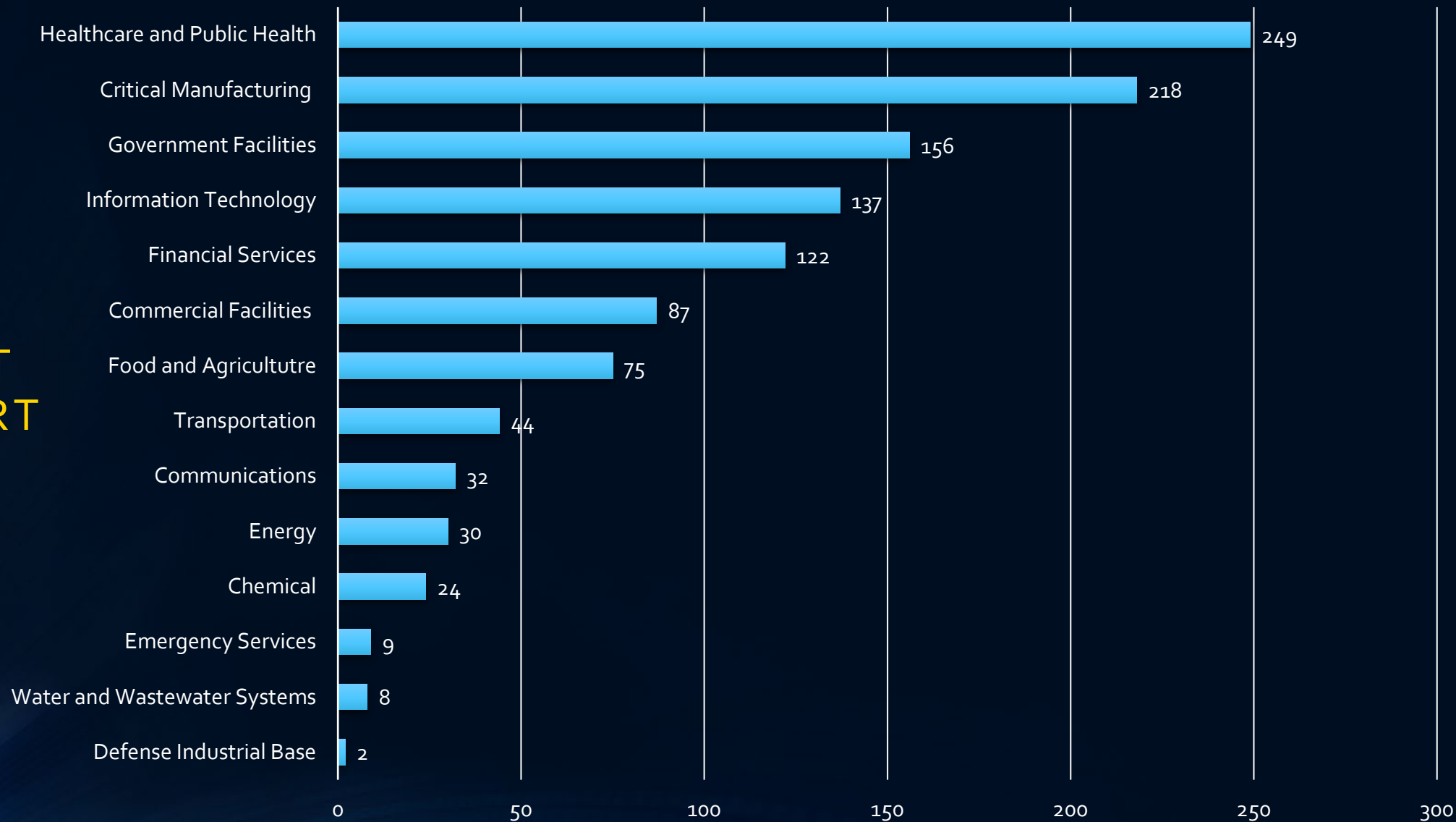
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Infrastructure Sectors Affected By Ransomware



2023
FBI INTERNET
CRIME REPORT

Notice of Data Security Incident



Panorama Eyecare Provides Notice of Data Security Incident

The privacy and security of the personal information we maintain is of the utmost importance to Panorama Eyecare ("Panorama"). Unfortunately, Panorama has learned that an unauthorized party may have obtained access to Panorama's internal network.

ADDRESS, TELEPHONE NUMBER, DATE OF BIRTH, SOCIAL SECURITY NUMBER, DRIVER'S LICENSE NUMBER, DRIVER'S LICENSE STATE, MILITARY IDENTIFICATION NUMBER, PASSPORT NUMBER, ALIEN REGISTRATION NUMBER, BANK ACCOUNT NUMBER, ROUTING NUMBER, CREDIT AND/OR DEBIT CARD NUMBER, EXPIRATION DATE, SECURITY CODE/PIN NUMBER, MEDICAL HISTORY, LAB RESULTS, RETINA SCANS, PRESCRIPTION INFORMATION, TREATING/REFERRING PHYSICIAN NAME, PATIENT NUMBER, MEDICAL TREATMENT INFORMATION, MEDICAL DIAGNOSIS INFORMATION, MEDICAL RECORD NUMBER (MRN), HEALTH INSURANCE INFORMATION, MEDICARE OR MEDICAID NUMBER, USERNAME AND PASSWORD, EMAIL ADDRESS/USERNAME AND PASSWORD, SECURITY QUESTION AND ANSWER ADDRESS TELEPHONE NUMBER, DATE OF BIRTH, SOCIAL SECURITY NUMBER, DRIVER'S LICENSE NUMBER, DRIVER'S LICENSE STATE, MILITARY IDENTIFICATION NUMBER, PASSPORT NUMBER, ALIEN REGISTRATION NUMBER, BANK ACCOUNT NUMBER, ROUTING NUMBER, CREDIT AND/OR DEBIT CARD NUMBER, EXPIRATION DATE, SECURITY CODE/PIN NUMBER, MEDICAL HISTORY, LAB RESULTS, RETINA SCANS, PRESCRIPTION INFORMATION, TREATING/REFERRING PHYSICIAN NAME, PATIENT NUMBER, MEDICAL TREATMENT INFORMATION, MEDICAL DIAGNOSIS INFORMATION, MEDICAL RECORD NUMBER (MRN), HEALTH INSURANCE INFORMATION, MEDICARE OR MEDICAID NUMBER, USERNAME AND PASSWORD, EMAIL ADDRESS/USERNAME AND PASSWORD, SECURITY QUESTION AND ANSWER ADDRESS TELEPHONE NUMBER, DATE OF BIRTH, SOCIAL SECURITY NUMBER, DRIVER'S LICENSE NUMBER, DRIVER'S LICENSE STATE, MILITARY IDENTIFICATION NUMBER, PASSPORT NUMBER, ALIEN REGISTRATION NUMBER, BANK ACCOUNT NUMBER, ROUTING NUMBER, CREDIT AND/OR DEBIT CARD NUMBER, EXPIRATION DATE, SECURITY CODE/PIN NUMBER, MEDICAL HISTORY, LAB RESULTS, RETINA SCANS, PRESCRIPTION INFORMATION, TREATING/REFERRING PHYSICIAN NAME, PATIENT NUMBER, MEDICAL TREATMENT INFORMATION, MEDICAL DIAGNOSIS INFORMATION, MEDICAL RECORD NUMBER (MRN), HEALTH INSURANCE INFORMATION, MEDICARE OR MEDICAID NUMBER, USERNAME AND PASSWORD, EMAIL ADDRESS/USERNAME AND PASSWORD, SECURITY QUESTION AND ANSWER ADDRESS TELEPHONE NUMBER, DATE OF BIRTH, SOCIAL SECURITY NUMBER, DRIVER'S LICENSE NUMBER, DRIVER'S LICENSE STATE, MILITARY IDENTIFICATION NUMBER, PASSPORT NUMBER, ALIEN REGISTRATION NUMBER, BANK ACCOUNT NUMBER, ROUTING NUMBER, CREDIT AND/OR DEBIT CARD NUMBER, EXPIRATION DATE, SECURITY CODE/PIN NUMBER, MEDICAL HISTORY, LAB RESULTS, RETINA SCANS, PRESCRIPTION INFORMATION, TREATING/REFERRING PHYSICIAN NAME, PATIENT NUMBER, MEDICAL TREATMENT INFORMATION, MEDICAL DIAGNOSIS INFORMATION, MEDICAL RECORD NUMBER (MRN), HEALTH INSURANCE INFORMATION, MEDICARE OR MEDICAID NUMBER, USERNAME AND PASSWORD, EMAIL ADDRESS/USERNAME AND PASSWORD, SECURITY QUESTION AND ANSWER ADDRESS

COMPLAINT LOSS COMPARISON

\$4,570,275,683 Investment

\$2,946,830,270 Business Email Compromise

\$924,512,658 Tech Support

\$744,219,879 Personal Data Breach

\$652,544,805 Confidence Fraud/Romance

2023
FBI INTERNET
CRIME REPORT

PANELISTS



Nels Dyste
Vice President
Dyste Williams



Michele C.S. Lange, Esq., CIPP/US
Managing Director & Counsel
Company Employee Adjuster, Travelers



Eric Senst
Director of Sales & Marketing
Boonya Systems

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Which of the following do you consider the biggest cybersecurity threat to your practice?

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What trends and recent events have impacted the healthcare sector?

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When was the last time you experienced a cyber incident?

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How are cyber claims handled and what is being done to help prevent them?

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Does your practice have a formal Breach Response Plan for cyber-attacks?

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What should I do if my practice experiences a breach?

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Which aspect of cybersecurity do you feel your practice needs to improve most?

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**What are the top security tips
that will help me
better secure my practice?**

THANK YOU



Nels Dyste
Vice President
Dyste Williams



Michele C.S. Lange, Esq., CIPP/US
Managing Director & Counsel
Company Employee Adjuster, Travelers



Eric Senst
Director of Sales & Marketing
Boonya Systems

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