

MNASCA Annual Conference

October 3, 2024



ACCREDITATION ASSOCIATION
for AMBULATORY HEALTH CARE

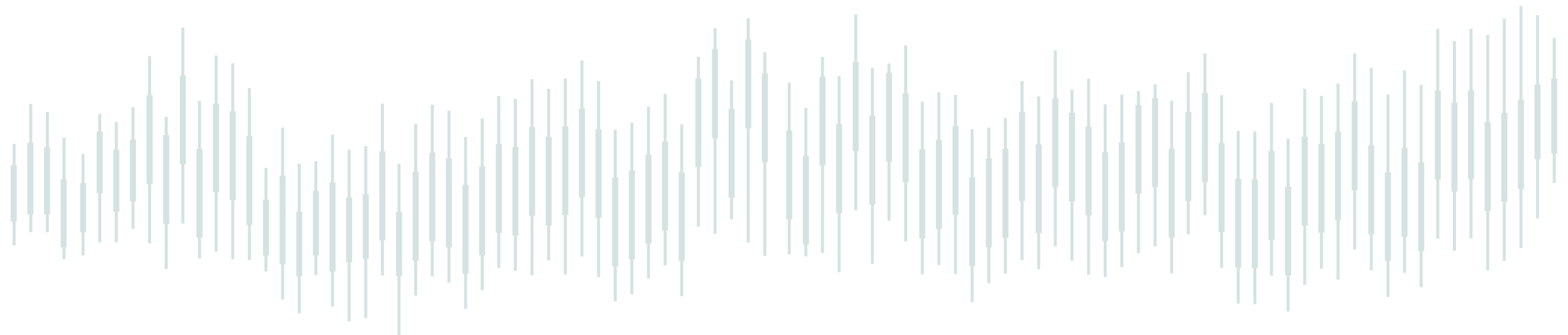


Ray Grundman

MSN, MPA, FNP-BC, CASC

- Board-Certified Family Nurse Practitioner
- 40+ years experience in Ambulatory Health Care
- AAAHC Surveyor for 28+ years
- Past Chair of the AAAHC Board of Directors
- Active member MGMA and past President

2024 AAAHC Survey Deficiencies - ASCs



***Quality Roadmap* is a useful tool to compare your performance and take corrective action**

- ▲ **Thorough analysis of data from 1,615 surveys conducted between Jan 1, 2023 – Mar 31, 2024**
- ▲ **Ambulatory Surgery Centers represent:**
 - 925 surveys in the Ambulatory Accreditation Program (AMB)
 - 382 surveys in the Medicare Deemed Status Program (MDS)
- ▲ **Standards from AAAHC AMB and MDS v42 Handbooks**
- ▲ **Several focus areas for improvement that warrant attention; opportunity to learn from peers**
- ▲ **www.aaahc.org/quality-institute/quality-roadmap/**

AAAHC Survey deficiencies - ASCs



- 1. The governing body was not responsible for approving and ensuring compliance of all major contracts or arrangements affecting the medical and/or dental care provided under its auspices**
 - Contracts or arrangements with the Centers for Medicare & Medicaid Services (CMS)



AAAHC Survey deficiencies - ASCs



2. Scenario-based drills of the internal and external emergency and disaster preparedness plans were not:

- Scenario based
- Completed quarterly
- Evaluated consistently
- Completed at all locations
- And suggestions for modifications were not addressed or implemented



AAAHC Survey deficiencies - ASCs



3. Medication reconciliation not performed

- Ever or consistently
- Not noted upon discharge if medications should be continued
- Medication lists inaccurate or incomplete
- Medication dosages or frequencies not listed

4. Allergy, sensitivity, and other reaction documentation did not include:

- That patients are asked at each encounter
- A description of the reaction(s) to the allergen or irritant
- Recording the information in a prominent and consistently defined location in all clinical records

AAAHC Survey deficiencies - ASCs

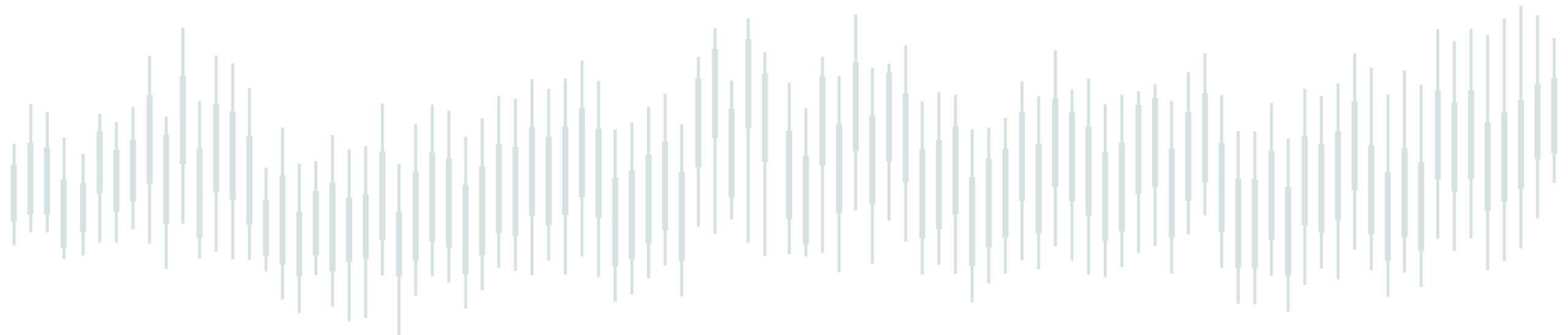


5. Clinical record entries inconsistent across records

- Clinical records did not include the signature of, or authentication by, the health care professional for each visit entry



AAAHC Resources



Accreditation Handbook is valuable in ensuring ongoing compliance

- ▲ Ensure you have the correct, most updated version
- ▲ Review the Standards and elements of compliance
- ▲ Use the Standards to conduct a self-assessment
- ▲ Identify areas requiring improvement



AAAHC resources facilitate your patient safety and quality efforts

- ▲ *Achieving Accreditation* conferences
- ▲ *1095 Engage* system training
- ▲ Customized education offerings
- ▲ *Triangle Times Today*
- ▲ *Annual Quality Roadmap*

Learn more at [aaahc.org](https://www.aaahc.org)

- ▲ Patient safety toolkits and templates
- ▲ AAAHC Institute IQI benchmarking studies



Organizational Changes

Provide updated contact information

1095 Engage

AAAHC Standards

For Standards interpretation

standards@aaahc.org

AAAHC

3 Parkway North Suite 201

Deerfield, IL 60015

847.853.6060 / info@aaahc.org

Submit a Concern

Complete this form to submit a concern about an accredited org

complaints@aaahc.org

AAAHC Education

For questions about Achieving Accreditation and other offerings

education@aaahc.org

1095 Engage

For questions about

1095 Engage

ASOperations@aaahc.org

Quality Institute

Ask about our quality resources

quality@aaahc.org

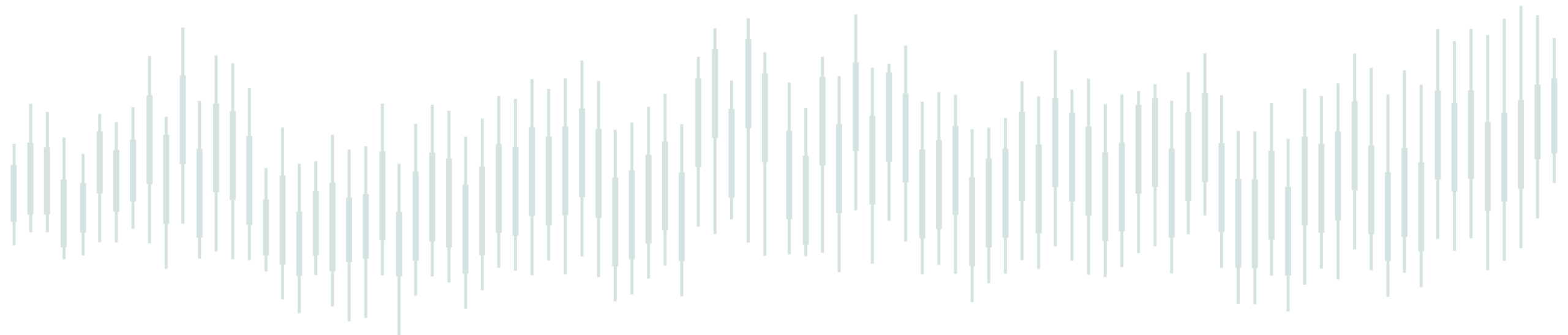
International

For information, inquiries, change notifications or feedback

info@accreditasglobal.org

aaahc.org/contact-us/

Key Takeaway



Ray's Key Takeaway

- ▲ **Have an administrator's manual for the ASC Administrator or delegate**
- ▲ **Practice, practice, practice**
 - Mock surveys
 - Ensure team members feel comfortable when a Surveyor arrives unannounced

