



2018 Annual Conference

OBJECTIVE STATEMENTS

Full Sessions

Developing Emotional Intelligence

Speaker: Jonathan Fanning, Speaker, Author, Entrepreneur

Category: Human Resources

Objectives:

- Learn a powerful strategy to interrupt and master emotional (amygdala) hijacks
- Practice the simple formula that guides emotional responses and allows us to dramatically influence emotional state is self and others
- Extremely memorable exercise demonstrating attendee's ability to intentionally improve EQ and create a positive emotional contagion

Overview: Engagement affects everything. How engaged are you? How well do you affect the engagement of people around you? Research shows that we know more about EQ (Emotional Intelligence/Quotient) than ever, yet very few are masters. Jonathan will discuss the demise of EQ in our text-crazy culture and what that means to leaders, parents, teachers, coaches, and you. This program is full of incredibly memorable stories, real-life scenarios, and a four-part process to take your EQ to the next level. Amygdala "hijacks" can tear apart a business or relationship in seconds. Do you have a strategy to master them? Can you teach your strategy to others? After this hilarious and engaging program, your answer will be "Yes!"

Creative Leadership: Building a Culture of Innovation

Speaker: Jonathan Fanning, Speaker, Author, Entrepreneur

Category: Human Resources

Objectives:

- How can you intentionally foster the 5 traits of the world's most creative people?
- What questions, stories, and models will get you and your team "unstuck"?
- What is the "Innovator's Equation"? – Jeff Hyatt (Hyatt Hotels) called this the greatest leadership lesson of the decade.

Overview: Innovation and creativity are absolutely necessary to thrive in business, hiring, motivating, marketing, parenting, educating, coaching... Are you and your organization becoming more - or less - creative? Jonathan's TED Talk on this topic won the best speaker of the conference. Participants will learn 5 core strategies to build a culture of creativity. Lessons and memorable anecdotes come from some of the most creative people and organizations in history, as well as Jonathan's personal experience implementing these lessons as an entrepreneur, parent, educator, and with clients large and small. What Jonathan calls the "innovator's equation" has been a game-changer for leaders across the country.

Update on MNOSHA and Overview of Applicable Standards for Outpatient Surgical Centers

Speaker: Breca Tschida, CPE, Ergonomics Program Coordinator/Industrial Hygienist, Workplace Consultation, MN Department of Labor and Industry

Category: Regulatory and Legal Issues

Objectives:

- Understand what OSHA regulations apply to their facility
- Detail the most frequently cited standards in their industry
- Identify new and changing requirements from MNOSHA

One & Only Campaign, Injection Safety

Speaker: Jill Murette, RN, PHN, Injection Safety Coordinator, Minnesota Department of Health

Category: Quality Management

Objectives:

By the end of the training you will be able to:

- Describe outbreaks that have occurred as a result of unsafe injection practices
- Describe the importance of strict adherence to aseptic technique for preparing and administering medication using a syringe and needle.
- Describe the correct use of single-dose and multi-dose vials and IV solution bags.
- Define drug diversion, describe outbreaks that have occurred as the result of these practices and lessons learned.

Reducing the Risk of Surgical Site Infections: What are we missing?

Speaker: Melissa Bailey, RN, MA, 3M

Category: Delivery of patient care

Objectives:

- Explain the Centers for Disease Control and Prevention's (CDC's) conceptual formula for surgical site infection (SSI) risk in relation to patient and process variables
- Describe the purpose of a perioperative bundle
- Discuss interventions in preparation of the patient for surgery that will reduce the risk of SSI
- Identify relevant clinical studies that support these measures

Emergency Preparedness

Speaker: Scott Reiten, President, Cornerstone Consulting Services, LLC

Category: Regulatory and Legal Issues

Objectives:

- Understand the importance of an Emergency Preparedness Program
- Understand the CMS required elements for the EP Program
- Understand the benefits of the program

Managing TB Patients in the Ambulatory Setting

Speaker: Tiana Wells, BSN, RN, CIC, Lead Infection Preventionist at the University of Minnesota Medical Center (M Health)

Category: Quality Management

Objectives:

- Understand the pathology of TB
- Differentiate between active pulmonary TB and latent TB
- Describe infection prevention measures for caring for TB patients

2018 Workers' Compensation Fee Schedule and Dispute Resolution Updates

Speakers: Lisa Wichterman, Medical Policy Specialist, Workers' Compensation Division;
Ethan Landy, Attorney, DLI Office of General Counsel

Category: Financial and Legal Issues

Objectives:

- To provide an overview of the new worker' compensation fee schedule for ASCs effective 10/1/18 and the new dispute resolution process.

Breakout Sessions

A Community Approach to Combating the Opioid Crisis

Speaker: Rachel Uzlik, CPHQ, VP Quality, Revo Health & VP Clinic Services, Twin Cities Orthopedics
Dr. Gary Wyard, Chief Medical Officer, Twin Cities Orthopedics

Category: Quality Management

Objectives:

- Walk through the process one Minnesota ASC used to conduct a multi-dimensional study of the cause and effects of the opioid epidemic in its community
- Look at how the ASC collaborated with physicians, patients and other health care providers to launch a community-wide response.
- Learn firsthand how the ASC engaged physicians, other providers and patients in the conversation and developed the materials needed to support the effort

Workers Compensation: The Compound Effect on Your Bottom Line

Speaker: Brian Lewandowski, CWCA, President, NewDay Risk Consulting

Category: Financial

Objectives:

- Address the areas where common mistakes and overcharges occur and how to eliminate them

Infection Control Risk Assessment (ICRA) - Healthcare Construction

Speaker: Christa Mardaus, ICRA Instructional Coordinator, North Central States Regional Council of Carpenters

Category: Quality and Management, Delivery of Patient Care

Objectives:

- Discuss how effective infection control programs are comprehensive and require a multidisciplinary approach.
- Identify the means and methods to ensure compliance with the infection control risk assessment precautions.

Overview:

The session will discuss some of the challenges healthcare facilities face during construction and renovation. Healthcare-associated infections (HAIs) continue to be a problem in healthcare care facilities. Studies indicate mold spores and other contaminants released during construction and renovation activities are responsible for a certain number of infection-related deaths. In order to properly pre-plan a construction project several entities are involved in the process including state and federal agencies and organizations, healthcare design and infection control professionals, and increasingly construction professionals. Proving that collaboration is key to the success of operation throughout construction and renovation projects.

Providing Quality Care in an Endoscopy Center Using Communications & Workflow Technology

Speakers: Debra Braun, Director of Clinical Solutions, Jeron Electronics Systems
Laura Reinke, RN, BSN, Nurse Executive, MNGI

Category: Quality Management

Objectives:

- Define quality in healthcare, including the six domains
- Discuss challenges in designing an ambulatory center for the delivery of quality care for GI patients
- Explore how Minnesota Gastroenterology (MNGI) uses technology to facilitate quality care
- Examine the benefits and outcomes at the center since opening
- Understand next steps for the organization