What Every Surgery Center Administrator or Clinical Manager Should Know About Their Supply Chain

Strategies For Effective Management in ASC Supply Chain

Supply Chain

- Relationships truly matter
- Who can I partner with?
- How does this collaboration work?
- Is it a win/win today?
- How about in the future?

The Big Picture

- ASCs: High paced and highly efficient
- Performing losing cases?
- Paying the lowest cost?
- Strive to find where cost cutting is crucial
- Change in surgeons?
- Decrease those preferences?

Who is in charge of your spend?

- ASC's most often cross train a Surgery Tech / RN.
- Admin, Management or Physician engagement with this role?
- Engaged with outside resources?
- Partnering with an Affiliate, IDN, or GPO?
- Contract monitoring: Terms and Conditions?

Can anyone do the work?

- Highly motivated and supported by Admin
- 30-40% spend supplies, purchased services and service contracts
- Leverage your vendors to do some of the heavy lifting
- Consignments implants, include out date support
- Loaner/rental equipment

Know when to hold 'em, and when to fold 'em

- When is it best to partner with a GPO or IDN?
- Locally negotiated contracts
- Purchased Services
- Linen: What is the real cost?
- Sharps, Waste, and Document Disposal
- Translation Services

Improvement of Relationships Essential to Reduced Cost

- Start with your top 10 Vendor Suppliers
- Don't forget your internal customers
- Network with like ASC's for best practices

Per case costs

- What is your per case cost?
- This will determine where to implement change.
- Are physician preferences holding you hostage?
- Opportunity for change without surgeon dissatisfaction.
- Be inclusive and seek physician input.

Supply Chain Program

- Service levels desired
- Logistics and geography
- Procurement & distribution strategies
- Customer service requirements
- Capital investment
- E-commerce platforms
- Organizational policies

Technology

- MMIS systems purchased or supplied
- Are you open to doing things differently?
- Reporting capabilities
- Reduction of "man hours"
- Dive deeper into your spend
- Analyze your invoices

Where are we going?

- Dedicated management for ASC's to increase
- Collaborative opportunities, service improvement, and savings
- Building relationships, opening opportunities to save

In Summary

- Administrative support is key for overall success
- Internal/external relationships essential to bottom line
- Highly motivated personnel should be in charge of supply chain
- Collaboration with IDN/GPO and Vendors
- Physician preference is an area to drive savings
- Technology can provide valuable insight

Thank you

Questions?